



When a disaster strikes, it will take all-hands to respond and recover well. The City of Orem is dedicated to the safety of its residents. Saving lives, incident stabilization, alleviating suffering and the preservation of property are the goals for any emergency or large-scale disaster in Orem. The City of Orem is committed to forging partnerships with all community affiliates; building bridges that will serve our citizens during difficult times.

Orem City respects all people regardless of faith. However, Orem recognizes and uses the Neighborhood in Action boundaries which mirror the LDS Church's geographic divisions as the simplest and most recognizable in dividing the city into manageable areas for Emergency Management. It should be clear that although the City of Orem is choosing to work hand in glove with Stake lay leadership representatives of each area, it is expected that the Stake representatives will work in good faith to represent all residents living in their geographic area regardless of religious affiliation.

The following is a basic outline of recommended procedures to be done before a major, widespread disaster:

Families should prepare in advance to survive without normal services such as electricity, natural gas, running water, and regular phone communication for several days or even weeks. Food and water should be stored along with adequate warm clothing and bedding, and thought should be given to various scenarios that may call for rapid evacuation, sheltering-in-place, or extended camping out-of-doors. Reliable information on emergency preparedness can be found at ***BeReadyUtah.gov***.

Orem citizens are responsible for themselves and for their family. They should:

1. Make a plan that considers:
 - Contacts, escape routes, meeting places, children, fire safety, first aid, pets, and special access or functional needs;
2. Get a kit that contains:
 - Emergency supplies including water, food, articles needed to maintain body temperature and provide against the elements, prescription medications, first aid items, pet supplies, cash, etc. Refer to the Be Ready Utah website for more information on kits at bereadyutah.gov;
3. Be informed by:
 - Understanding hazards in your area, learning skills such as first aid or taking a Community Emergency Response Team training;
4. Get connected by:
 - Signing up for emergency information from the City through alerts.orem.org, connecting with neighbors and meeting your local block captain.

The following is a basic outline of recommended procedures to be done during/after a major, widespread disaster:

In the event of a large-scale emergency or disaster, emergency services will be overwhelmed with the number of emergencies that they will be dealing with. Emergency services will prioritize and attend to emergencies as best as they can utilize mutual aid from nearby cities where available. The reality of a large-scale emergency is some individual emergencies will not be addressed by professional responders right away and may have delays of hours, days or possibly longer. Orem citizens should prepare to be self-sustaining and able to address issues without the



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assistance of professional responders as much as possible before a disaster strikes. The following steps should be taken in such a situation:

1. In all emergencies, citizens first steady themselves, safeguard their families (or co-workers), and secure their homes;
2. After family members are accounted for, neighbors should begin checking on neighbors. In areas of the city where active block captain programs exist, check in with your block captain and assist with accounting for neighbors;
3. Block Captains, Neighborhood & Area leaders, Communications Specialists and the City of Orem activate the “City-Area” Integration Plan (section 4 of this plan);
4. After securing your family and checking in with your block captain, citizens with special skills such as CERT members, medically trained personnel, or ham radio operators report to their Neighborhood Commander (if you don’t know who your Neighborhood Commander is, check with your Block Captain) or be willing to volunteer at the City through the “Volunteer Reception Center”. Information on the Volunteer Reception Center will be sent out through the Orem Emergency Alerts messaging, through traditional and social media and will be posted in prominent areas of the city;
5. Monitor emergency bulletins and information on:
 - a. KSL 1160 AM & 102.7 FM and BYU FM 89.1 or 89.5
 - b. Orem Social Media sites: Orem Police Department ([facebook.com/OremDPS](https://www.facebook.com/OremDPS), [@OremDPS](https://twitter.com/OremDPS) (@Orem DPS), Orem City ([Twitter.com/Orem_City \(@Orem_City\)](https://www.facebook.com/oremcity) & [Facebook.com/oremcity](https://www.facebook.com/oremcity))
 - c. Orem will use our Emergency Alerts system to send out information to the public. Citizens are encouraged to opt-in by going to [Alerts.orem.org](https://alerts.orem.org).
6. Overnight shelters, feeding stations and points of distribution, etc. will be established as needed and information will be disseminated through the channels listed above;
7. Families should stay in their homes where resources are, if possible. If evacuation becomes necessary, instructions will be broadcast on emergency channels and through all of the above listed channels.

The following are the basic tenants of the plan that connects the City of Orem and the representatives of each area of the city:

1. Communications
 - A. Regular, tested and integrated communications between the Orem Areas and the City and between the City and the Lindon Bishop’s Storehouse;
 - a. Ham radio will be the primary means of communication;
 - b. Cell phones, landline phones and other “regular” communications equipment will be used if they are available;
 - c. Runners will be used as a last-case resort but will be practiced on a regular basis;
 - B. Established communications channels open between Area Leadership and City Emergency Management;
2. Common Operating Picture
 - A. Area leadership will lead the effort to discover and document the situation within the geographical area for which they are responsible
 - a. Accounting for all people under the following categories
 - i. Accounted for (and present or missing but accounted for)
 - ii. Missing and unaccounted for



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- b. Documenting injuries, needs or other “issues” that are overwhelming or for which additional assistance may be needed
 - c. Noting damage to critical infrastructure (roads, hospitals, schools, power)
 - d. Noting damage to homes, buildings and general conditions
 - B. The City of Orem will use information generated by the Areas in requesting resources and to prioritize response operations for the most good
3. All-Hands
- A. All partners will do their best to address issues according to their abilities and scope
 - B. When abilities are exceeded and any partner is overwhelmed, all other partners will do their best to fill the gaps
 - C. Detailed records will be kept documenting volunteer work done, number of hours worked, special training, goods or equipment donated